

# Acting on What we Already Know: Supporting Resiliency Among Resident Physicians in Canada

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#### Introduction



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#### Disclosure statement

▶ I have no actual or potential conflicts of interest to disclose in relation to this presentation.

# Background

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- Residents want to talk about <u>systemic</u> barriers to care beyond strengthening individual resiliency
- RDoC set out to explore major themes relating to:
  - Resident wellness
  - Burnout
  - Barriers to care
  - Potential solutions

# Methods

#### Methods

- Qualitative study with three focus groups
  - ► Total of 14 resident participants
  - Two focus groups took place in Calgary with RDoC's newly-trained resiliency peer trainers
  - One focus group completed via teleconference with RDoC Board members
- Semi-structured interviews with 6 questions
- Data was analyzed using thematic analysis

#### **Methods**

- Compared data to RDoC's 2018 National Resident Survey
  - ▶ 70 questions based on 3 comprehensive dimensions: residency training, wellness, and medical practice
  - Administered in April 2018
  - Completed by 833 residents (response rate 8.3%)
  - Responses were weighted to reflect population characteristics of RDoC membership

# Results

### Results - 2018 National Resident Survey

51.9%

of Canadian residents selfscreened positive for burnout



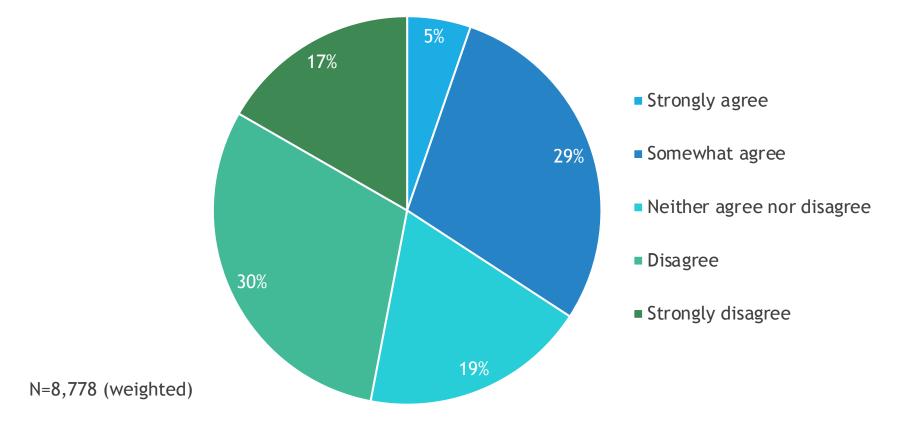
N=8,725 (weighted)

## Results - Focus Groups

- Themes on burnout:
  - Lack of empathy
  - Extreme sense of responsibility
  - Sacrifice
  - Lack of balance
- Supporting quotes:
  - "We all went into medicine because we want to help people [...] and when we've lost that part of us, such a big part of our identity, I think that's a huge red flag. Something really bad is going on."
  - "In this field if our work is not up to par... people die."
  - "There's this idea of self-sacrifice and the more you're willing to give up yourself [...] the better physician you are."

# Results - 2018 National Resident Survey

Self-Assessment of Work/Life Balance: "My work schedule leaves me enough time for my personal/family life."



## Results - Focus Groups

- Themes on barriers to wellness:
  - Stigma, expectations and the hidden curriculum
  - Fear of repercussions
  - Lack of available resources and role models
- Supporting quotes:
  - "Stigma around putting yourself first, around [seeking help for] mental health in the healthcare profession, and [not knowing] what resources exist or how to access them."
  - "When you think about job opportunities and not wanting to show you're weak by asking for time off."
  - "Trying to balance service vs. educational needs vs. being a human and a person."

## Results - 2018 National Resident Survey

Which of the following is the most significant barrier to seeking mental health care?

**59.4%** Lack of control over your own schedule

24.9% Culture of medicine (e.g. stigma, perception that seeking help reflects weakness)

7.0% Unavailability of resources that ensure confidentiality

N=8,607 (weighted)

### Results - Focus Groups

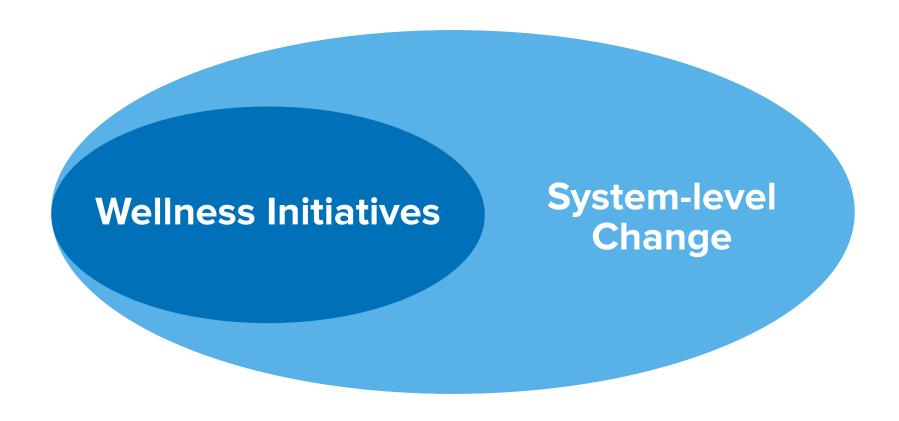
- Themes around building solutions:
  - More confidential, accessible resources
  - Wellness champions
  - Culture change
- Supporting quotes:
  - "Having a third party who residents can approach [...] that will protect their confidentiality and their privacy with either their concerns for jobs in the future or for competitive subspecialties in the future."
  - "Just as we have preceptors who are teaching us to be good clinicians, we should also have preceptors who are champions of [being well]."
  - "Creating an environment where wellness is pointed out, celebrated and people feel like they can be advocates for themselves."

# Conclusion

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- Final quotes from focus group participants:
  - ► "I think there's a general feeling that the profession of medicine will not be able to continue the way it is. It's unsustainable [...] and I think patients are losing trust in the medical system."
  - "Resident burnout is being talked about more and more. It's on people's minds, I think people recognize it and see that it's important."
  - "It's a little bit alarming because we have some staff at our university that will address it openly in evaluations and say, I wish you looked like you were still enjoying yourself."

#### Conclusion



# Resident Doctors of Canada



# Médecins résidents du Canada